

# **Troubleshooting Guide**

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AMERIFRESH<sup>™</sup> pH Adjuster - "Refresh with AMERIFRESH<sup>™</sup>" - Use to replenish the amine lost while printing, and to rejuvenate older kits of ink.

**pH Max** - EXTREMELY concentrated form of **AMERIFRESH™** - Use to raise the pH of an ink without reducing the strength of the formulation.

**Defoamer** - Eliminate excessive foam by modestly misting on top of formed foam bubbles.

**Extender** - Add important properties back into an ink while maintaining its viscosity and extending your print mileage.

AMERICLEAN GREEN<sup>™</sup> - Intense proprietary cleaning agent used to clean anilox rolls, doctor blades, printing plates, pumping units, ink spills and more. With a non-caustic pH level you can use AMERI-CLEAN GREEN<sup>™</sup> straight for deep cleans or dilute up to 10:1 with water for daily maintenance of virtually anything in your pressroom.

# **Color Too Strong**





#### <u>Cause</u>

- Ink viscosity too high
- Anilox volume is too low

## **Solution**

Add EXTENDER or AMERIFRESH™
 Change anilox volume

# **Color Too Weak**





## Cause

Ink viscosity too low
Anilox cell volume too high
Improper pressure settings on impression or anilox roll
Anilox cells are dirty or clogged

## **Solution**

 Add fresh ink
 Utilize anilox of a lower cell volume
 Reduce metering roll pressure to allow more ink on anilox roll
 Clean anilox roll with AMERICLEAN GREEN™

# **Color Variation During Run**



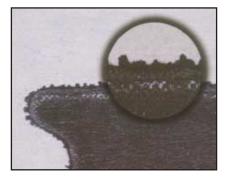
## <u>Cause</u>

- Ink viscosity changing
- Variation in substrate

## **Solution**

Monitor viscosity every 15 minutes to maintain & control
Increase viscosity by adding fresh ink, if possible, to compensate

# **Dirty & Ragged Edges of Print**



#### <u>Cause</u>

- Excessive plate impression
  - Ink pH is too low
  - Ink is drying too fast

## **Solution**

Reduce plate to substrate impression
 Add AMERIFRESH™ or pH MAX to raise pH
 Increase machine speed, eliminate any air or heat blowing on plates, or slow drying by adding a slow solvent

# Filling In of Small Type



## **Cause**

- Excessive plate impression
  - Ink viscosity too high

 Reverse print design is too small for ink film thickness

## **Solution**

- Reduce plate to substrate impression
- Add EXTENDER or AMERIFRESH™
- Revise artwork and print plates for press capabilities

# Ink Foaming



#### <u>Cause</u>

- Ink pump too fast (trapped air)
- Agitator too fast (trapped air)
   Air in line
- Remnant detergent in ink from cleaning with AMERICLEAN GREEN™
  - Not enough Defoamer in ink

## **Solution**

- Slow pump speed
  - Slow agitation
- Check for air leaks
  - Use fresh ink
- Mist a small amount of Defoamer over ink foam

# **Pinholes & Fisheyes**



#### <u>Cause</u>

Too much Defoamer added to ink
Ink is drying too fast
Dirt or foreign material on impression

## **Solution**

Replace with fresh ink
 Increase machine speed, eliminate any air or heat blowing on plates, or slow drying by adding a slow solvent
 Clean and remove the foreign material with AMERICLEAN GREEN™

# **Poor Trapping**



#### <u>Cause</u>

Improper viscosity sequence
Improper pH sequence
Second down ink is not compatible with first down ink

## **Solution**

- Viscosity should be 3-4 seconds higher for each succeeding down
  - pH sequence should be from high to low, Example - 9.4, 9.1, 8.8, 8.5
- Switch the trapping sequence, and/or use a transparent ink

# **Tracking or Smearing**



#### <u>Cause</u>

- Ink drying too slow
  - Ink film too thick
- Die coated with ink

# **Solution**

 Verify correct ink formulation (DISPLAY GRADE = Fast Dry) or increase ink drying speed by decreasing machine speed, reducing ink viscosity and, if available, increase dryer temperature

Reduce ink film with better metering
 • Clean die

# Striations



## **Cause**

- Anilox cells are dirty or clogged
- Durometer of plate too high / plate is too hard
  - Ink viscosity too low

# **Solution**

 Clean anilox roll with AMERICLEAN GREEN™
 Use plates with a softer durometer 
 Add fresh ink



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